

Message: RE: closing a client in the new ATA system

✉ **RE: closing a client in the new ATA system**

From: Kraft, Emily

Date: Tuesday, April 4, 2017 12:11 PM

To: 'conniependley@wholekidsoutreach.org'

Cc:

 **image001.png** (35 Kb HTML)

Hi Connie - It seems to work fine in the testing environment, so I'm not sure what the issue is in the live environment. I've submitted it to our IT department and will let you know when I hear back.

From: conniependley@wholekidsoutreach.org [mailto:conniependley@wholekidsoutreach.org]

Sent: Tuesday, April 04, 2017 10:55 AM

To: Kraft, Emily

Subject: RE: closing a client in the new ATA system

Importance: High

Emily

It still will not let me do a discharge on the client. I have selected the "Client Left program before delivery" on the Birthing Outcome Form and the EPDS has the box marked "client left program before delivery" also. So when I went in to discharge her this is the message I get. It is still asking me to fill out the Birthing Outcome and EPDS forms. After I select the Intake Date the message below shows up and I can't go any further.



From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]

Sent: Monday, April 03, 2017 3:57 PM

To: conniependley@wholekidsoutreach.org

Subject: Re: closing a client in the new ATA system

Hi Connie - Both the Birthing Outcome form and the EPDS have an option for "Client discharged before delivery". Selecting those should allow you to then enter a discharge form.

Sent from my iPhone

On Apr 3, 2017, at 2:29 PM, "conniependley@wholekidsoutreach.org" <conniependley@wholekidsoutreach.org> wrote:

Emily

I don't know if anyone mentioned this to you but I seem to have a problem closing a client from the ATA database. There is a client that has moved to another state-she is still pregnant-so I was getting ready to close her but the database will not let me because I don't have an Birthing Outcome and/or EPDS done on her. I will never get these forms done because she has left before she has the baby so therefore I can't close her from the system. What do you want me to do regarding this?

Thanks

Connie L Pendley, CPC-A

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